



PRESIDENT AND EXECUTIVE DIRECTOR'S REPORT

Volunteers
being
Recognized:
*Hugh John
Cook

*Eric Beriault
*Sonia Fabiani
*Wynn

Downing
*Beth

Morrow

We respond with integrity to the needs of the community and stakeholders, pursing equity and care in every interaction!
Our Generous Donors ensure that we can provide our services in an equitable and affordable way!
This year we are recognizing the following donors for helping Meals on Wheels London provide RESPECT to all our clients:

*FARHI Holdings *Tricar

*Westminster College Foundation

Community Partners
being recognized:

*London Food Bank
*Salvation Army
*Youth Opportunites
Unlimited
*London and Area Distress
Centre
*Grandwood Park

*TechSHARE

CONNECTIVITY

Through Collaboration, we

*Southside Group

foster well-being, meaningful relationships, and impactful partnerships within our community.

Our Community Partners reflect our organizational values and help us create greater impact in the lives of those we serve! Collaboration means truly aligning missions to amplify effectiveness of both organizations!

STELLAR PEOPLE

Laura Christie, Volunteer Manager

Meals on Wheels London has a terrific team of 340 volunteers. It is a team effort that keeps our programs running smoothly and ensures a great volunteer experience. People become volunteers because they are community minded individuals. They stay with the organization because they enjoy their role, the clients, the staff, and the connections they make. Provision of service could not occur without them. This year 41 volunteers were celebrated for their years of service with Meals on Wheels. 5, 10, 15, 20, and 30 years of dedication and commitment were recognized this year and we couldn't be prouder.





Meals on





Meals on Wheels Volunteers exemplify the value of support which is defined as: providing a responsive flexible environment with dignity and hope for all

21283 Volunteer Hours

1100 Calls from Volunteers

about Clients not

answering the door

Christmas routes delivered

on Dec.25

400 Guests at 2 volunteer

appreciation events

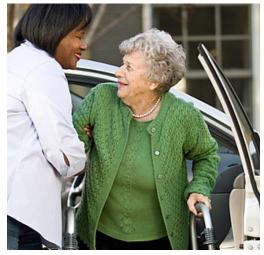
Wheels London
Staff Years of
Service
Recognition:
25 Years:
Sophia Heimpel
15 Years:
Laura Christie
Lenore McGuire
10 Years:
Margaret Davies
Peter Vandenhoger

5 years: Sheila Hryclick

Anne Baverstock

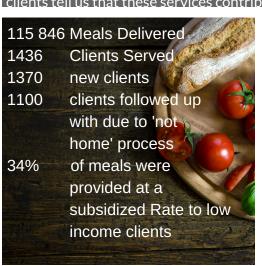






TRANSPORTATION & MEAL SERVICES

Annie May Cruickshank & Debbie Meagher
Our amazing drivers average 1 or 2 drives per week helping MOWL get
approximately 25 clients to their medical appointments every day. Meal
Delivery volunteers are committed to one route that they delivery to weekly
over the noon hours. Not only do they lend an arm for assistance or a meal for
nutrition, they also lend an ear as they listen to clients interesting life stories
and offer interaction and encouragement. As we pair volunteers & clients that
are in roughly the same areas of the city and assign meal drivers to the same
route weekly, it is not unusual for relationships and friendships to develop and
conversations continue week to week, month to month, year to year. Our
clients tell us that these services contribute greatly to their independence!



10518 One way Trips
Completed
210 Social Engagements
through the Lunch
Bunch Program
110 Clients accessed
subsidy making our
transportation service
affordable for them.
74 Average age of our
Transportation Volunteers

MEALS ON WHEELS LONDON

Statement of Financial Position

March 31, 2016

	2016	2015
ASSETS		
CURRENT		
Cash \$	104,210 S	38,38
Cash - Board Restricted Fund	555,414	554,97
Markstable securities	124,191	133,86
Accounts receivable	74,191	73,65
Due from PSW Training Project	3,000	73,97
HST rebate recoverable	17,463	17,45
Inventory	7,204	3,44
Prepaid expenses	9,949	5,46
	895,622	906,21
Capital assets	71,832	70,40
s	967,454 S	976,61
LIABILITIES AND FUND BALANCES CURRENT Accounts payable and accrued liabilities \$ Government remittances payable	160,110 S 10,746	136,15 12,05
Deferred contributions	10,000	-
	180,856	148,20
Deferred capital contributions	71,832	70,22
	252,688	218,42
UND BALANCES		
General Fund	_	13
Board Restricted Fund	714,766	758,01
	714,766	758,19
<u> </u>		

This financial summary is an excerpt from the complete financial statements of the organization, which were audited by BDO Canada LLP Chartered Professional Accountants, dated Iwne 14, 2016, and as such does not contain all disclosures required under Canadian accounting standards for not-for-profit organizations. A copy of the complete financial statements is available from the organization upon request.



Meals on Wheels

London

MEALS ON WHEELS LONDON

Statement of Operations and Changes in Fund Balances

Year Ended March 31, 2016

FUND BALANCES, END OF YEAR

i e e e e e e e e e e e e e e e e e e e			
	Tot	Total	
	2016	2015	
REVENUE			
Grants - SW LHIN / MOHLTC	\$ 429,041	\$ 422,869	
Grants - SW LHIN / MOHLTC - One-time funding	40,525	1.33	
Grants from United Way	91,000	91,000	
Meal service	716,295	725,17	
Fundraising initiatives	137,419	116,97	
Transportation service	74,630	69.33	
PSW management fee	38,502	41,57	
Gas reimbursement donations	22,662	23,79	
Interest	17,077	12,66	
	1,567,151	1,504,70	
	1,507,151	1,504,700	
EXPENDITURES	r	co	
Meals (direct costs)	628,539	631,18	
Salaries and benefits	571,593	508,26	
Volunteer gas reimbursement	74,064	73,91	
Technology	60,807	15,30	
Meal subsidy program	56,519	51,30	
Occupancy costs	48,278	54,02	
Office	41,208	45,09	
Meal subsidy program - United Way funded	36,500	36,50	
Professional fees	23,935	5,92	
Van operations	15,270	11,99	
Volunteer recruitment, training and recognition	13,836	14,43	
Fundraising	9,299	11,16	
Staff training	6,148	4,29	
Insurance Bad debts	5,121	4,30	
	3,135	5,420	
Staff travel	2,658	2,39	
Memberships	2,263	2,02	
Marketing Crisis fund	2,126 1,923	8,08- 2,30	
	1,603,222	1,487,91	
	1,000	1,407,91	
EXCESS (DEFICIENCY) OF REVENUE OVER	44.0		
EXPENDITURES BEFORE OTHER ITEMS	(36,071)	16,78	
OTHER ITEMS			
Amortization of deferred capital contributions	29,365	19,82	
Amortization of capital assets	(29,545)	(19,82	
Gain on disposal of capital assets	2,500		
Unrealized gain (loss) on marketable securities	(9,674)	(26,77)	
EXCESS (DEFICIENCY) OF REVENUE OVER			
EXPENDITURES	(43,425)	(9,982	
FUND BALANCES, BEGINNING OF YEAR	758,191	768,173	
FIRM DALANCES FAD OF WAR			

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\$ 714,766

\$ 758,191





Meals on Wheels London

Staff Team

office staff

*Christa Brighton

*Sarah Campbell

*Laura Christie

*Annie May Cruickshank *Michelle Durston

*Vanessa Cullen

*Jo-Anne Doxtator

*Maddison Froates

*Sheila Hryclick

*Debbie Meagher

*Sarahfina Nowakowski *Rodey McIntyre

*Jim Ryan

*Carrie Webster

depot staff

*Anne Baverstock

*Katherine Clarke

*Margaret Davies

*Sophia Heimpel

*Kerri Mesman

*Peter VandenHogen Directors of Board

van drivers

*Lenore McGuire

*Stephen Strutt

Board of Directors

2015/16

*Kevin Barry - President

*Bill Diver -Vice President

*Jeff Tomlinson - Secretary

*Gail Stark - Treasurer

*Maria DeJourdan -Executive member at large

*Sonia Fabiani

*Marianne Pope

*Eric Beriault *Maureen Nicol

*Hugh John Cook *Sally Bennett

*Chad Lanaus

*Deborah Lucas