



2019-20 ANNUAL REPORT



When
you can't control
what's happening,
challenge yourself
to control the
way you respond
to what's happening.
That's where
your power is!



Chad Callander,
Executive Director



Jeff Tomlinson,
Board Chair

PRESIDENT AND EXECUTIVE DIRECTOR REPORT

There is no doubt that this year will stick out in our minds for many years to come. As I write this letter many of our daily lives are still deeply impacted by the impact of COVID 19. I want to thank our volunteers, staff, board of directors, donors, community partners and everyone who is/had supported Meals on Wheels London during this difficult time. We still have a way to go but I know we can get through this together.

Meals on Wheels responded to this crisis by making alterations to our service that met the precautionary guidelines. Our organization put the safety of those we serve as the priority. We were overwhelmed by the donations and offers to volunteer that we received. The community responded to Meals on Wheels London in a big way and we are so thankful.

The pandemic will certainly be one of the most memorable events of the 2019/20 year, it was not the only one. We cannot forget that in September 2019 Meals on Wheels London celebrated its 50th anniversary! It was our honour to have Margot White, daughter of founder Dr. Earl Russell, share some of the stories and thoughts from our initial beginning in 1969. I want to echo my comments from our last annual report because of how important it is:

"This momentous occasion does not belong to one person alone; it belongs to each volunteer, client, donor, funder, staff member and community member who showed their support. We would not be here without you! Thank you for your time, your investment, and your belief in Meals on Wheels London and its' mission."

We were so glad this year, as in years past, that we were able to celebrate the achievements of our volunteers and their years of service. They're the foundation of what we do and I wanted to thank them for their hard work. To our funders the Southwest LHIN and the United Way thank you for your continued support and partnership. Your leadership and advocacy in our community has made our important work possible.

Meals on Wheels London has and will continue to be there for our clients.

Thank you to everyone for their support,

THANK YOU FUNDERS & DONORS

We could not do what we do without the financial support of our funders:



Thank you to those who supported our 50th Anniversary event:
CIBC Wood Gundy, David Hooper, Cargill Canada, Old Oak,
Oxford Dodge, Apetito and Corus Radio

Thank you to those who supported our March for Meals Event.

Move Sponsors: Chelsey Park Retirement Community, David Hooper CIBC
Private Wealth Management, Kiwanis Forest City- London, Wallace Smith
Lawyers

Performance Sponsors: Bluestone Properties, Chartwell Retirement
Residences Riverside, Legacy Partners of London Inc, Legion Branch 533
Byron-Springbank, London Community Foundation

Community Supporters: Apetito Canada, Arcane, Boston Pizza, Davis
Martindale, Lawson Health Research Institute, Minto Apartments,
Minuteman Press London North, Seniors for Seniors, Steel Metal Workers
Local 473, Unifor Local 27.

Media Sponsor: Rogers TV London, Global News Radio 980 CFPL and Fresh
Radio 103.1.

Thank you to all those who provided grants: Canada Summer
Jobs, the London Community Foundation, Lutheran Social
Services, the Hay Foundation and Westminster Community
Foundation.

A special thank you to our individual and monthly donors who
support us throughout the year. We cannot name you all but
please know your support is greatly appreciated!



We want to give a special thank you to the London Food Bank.
We partner with them to help provide meals to those in need
with our programs.

365 days can bring...

Over 7,000
trips to
Wellness
related
appointments

Over 100,000
meals served!

Over 300
active
volunteers

17,000
volunteer
hours!

Followed up on
over 500 not
homes to ensure
individuals were
safe.

406 Food Boxes
delivered in
partnership with
the London Food
Bank

Providing
service to over
1,000 clients

7,834
Breakfast
Bags
Delivered



THE MEALS ON WHEELS LONDON TEAM

Office Staff Team:

Chad Callander, Executive Director
Laura Christie, Volunteer Coordinator
Susan Edginton, Manager Client Services
Rebecca Soltan, Manager Finance and Human Resources
Devon Mota, Community Development and Administration Liaison
Kerri Mesman, Client Services Associate
Jo-Anne Doxtator, Client Services Associate
Karen Osterberg, Client Services Associate
Sarah Hauffe, Finance Assistant

Depot Staff

Katherine Clarke, Stacey Marhue, Nancy Southern, Wendy Ferris, Janet Ward, Debbie Roberts

Van Drivers

Lenore McGuire, Rodey McIntyre, Stephen Strutt

2019/ 20 Board:

Jeff Tomlinson, Chair
Sally Bennett, Vice Chair
Maureen Nicol, Treasurer
Marianne Pope, Secretary
Diane Silva, Member at Large
Neevita Rathee, Director
Gary Lowe, Director
Jessica Williams, Director
Jessica Naujokaitis, Director
Paul Connor, Director

**And over 400+
Volunteers!**