

TOGETHER, WE CAN DELIVER.

MEALS ON WHEELS LONDON 2020-21 ANNUAL REPORT





An incredible team, in unprecedented times



Chad Callander, Executive Director



Sally Bennett, Board Chair

PRESIDENT
AND
EXECUTIVE
DIRECTOR
REPORT

In 2019 Meals on Wheels London marked 50 years serving Londoners! This achievement brought with us a sense to reflect on the years that had gone by and celebrate our years of service. In those 50 years we might have been inclined to think that we had seen it all. However, as the last year has shown us there are always new challenges to be faced.

The title was chosen because the work done at Meals on Wheels London, all of it, is the work of a team. We want to thank all of our incredible volunteers who have continued to show their dedication throughout the pandemic. We also thank them for their patience as we have adapted our services. We cannot say enough about how we truly appreciate your hard work.

Thank you to our staff who are vital piece of the team that works together to deliver our services. You have managed to meet the needs of our clients while adhering to strict protocols and procedures to ensure everyones safety. Thank you to our board for their leadership and advocacy in the community.

Thank you to all our community partners of whom they're just too many to name. The pandemic has shown that organizations can come together in a time of need to respond to the community. We value these relationships and the work that we accomplish together.

Thank you to our primary funders, Ontario Health for their leadership in recognizing the importance of the level of care provided to Ontarians. The United Way of Elgin and Middlesex who conducted a thorough and motivating campaign to ensure that community services received the funding they needed. As well, our individual grantors and donors who gave so generously.

It has been a very difficult year for all and for our organization but as I mentioned at the beginning it has been made manageable by such an incredible team!

Thank you!

Chad Callander, Executive Director

Sally Bennett, Board President

THANK YOU EVERYONE WHO GAVE GENEROUSLY

Meals on Wheels is thankful to our funders: Ontario Health and the United Way of Elgin and Middlesex.





We are also thankful for the sponsors of our Marching for Meals event: Move Sponsors Libro Credit Union, David Hooper CIBC, LiveFit Foods, Talbot Promotions, Bluestone Properties, Fidelity. Performance Sponsors Downs Barristers and Solicitors, LIUNA Local 1059, UA 527 Southwestern Ontario, Apetito, Unifor Local 302, Wallace Smith Lawyers. Community Sponsors Davis Martindale, Cohen Highley, Minto Apartments, Unifor Local 27, Arcane.

We'd like to thank Foundations and Granters: The Givesome Foundation, The Lawson Foundation: Miggsie Fund, McCormick Canada, Cargill Canada, Good Neighbours Canada, Charities Aid Foundation of Canada, London Community Foundation (Fund Holders: Allan and Susan Edward Family Fund, Hooper Family Fund, Chandrika Venkatesn Family Fund and William Thomson Family Fund), RBC Foundation, Smith Family Foundation, Second Harvest, Rotary Club of London Foundation, City Hall Charity Chest Fund, Brian Divers FanStachtic Fall Classic Golf Tournament. Insurance Bureau of Canada, Brescia University College, De Kay Holdings, Verizon, Oxford Dodge, Harasym Homes, McFarlan Rowlands Insurance Brokers Inc, and London Hydro ECCO Fund



WE DON'T KNOW WHAT WE'D DO WITHOUT YOU!



Coming together, from a distance, to make an impact!

107,000

Total number of meals delivered!



Over \$27,000

In free meals delivered to clients and community support organizations!

2000+

Letters from the community to socially isolated clients!

Over \$63,000 in meals and relief to clients provided at no cost





Financial relief to clients in difficult circumstances



Free meal vouchers delivered with COVID kits (basket of essential needs: Masks, sanitizer, toilet paper, etc.)



92%

Seniors say Meals on Wheels helps them stay independent and at home!

Client Quote

"I'm going into long-term care tomorrow. It is a scary time but I wanted to tell you how much I loved your meals. I will really miss my driver too. Thank you for always being there for me, I will never forget it..." - Jim



THE MEALS ON WHEELS LONDON TEAM

Office Staff Team:

Chad Callander, Executive Director
Laura Christie, Volunteer Coordinator
Susan Edginton, Manager Client Services
Rebecca Soltan, Manager Finance and Human Resources
Devon Mota, Community Development Liaison
Kerri Mesman, Client Services Associate
Jo-Anne Doxtator, Client Services Associate
Karen Osterberg, Client Services Associate
Temitope Akinsola, Administrative Assistant

Depot Staff Katherine Clark, Stacey Marhue, Nancy Southern, Wendy Ferris, Janet Ward, Debbie Roberts

2020/21 Board:

Sally Bennett, President
Diane Silva, Vice Chair
Maureen Nicol, Treasurer
Jessica Naujokaitis, Secretary
Jessica Williams, Director
Jeff Tomlinson, Director
Paul Connor, Director
Tim D'Souza, Director
Tony Crncich, Director
Brian Costigan, Director

And over 400+ Volunteers!

Van Drivers Rodey McIntyre, Stephen Strutt

Funders of Meals on Wheels



