### **OFFICE HOURS:\***

Monday to Friday, 8:30 am - 4:30 pm
Call office for Summer Hours
\*holidays listed online
\*\*answering machine available after
hours

# REGISTER FOR MEALS ON WHEELS:

Call 519-660-1430 or visit www.mowl.ca

When registering, make sure you have the following information ready:

Full Address + phone number
Two emergency contacts
Client date of birth
Information on diet & mobility
Billing Address or e-mail

### **PAYMENT METHOD:**

Clients are billed monthly
Automatic Withdrawal available
Payments can be made online or
over the phone. Client file will be put on hold
after two months of non-payment and will not be
allowed services until balance is paid.

Call the office for options regarding financial assistance/eligibility for subsidized rates

## **ABOUT MOWL:**

At Meals on Wheels London our goal is to build independence for all of our clients. We offer hot and frozen meal programs and a door-to-door transportation service.

#### **VISION:**

A community where more people are able to live independently in their own homes, thanks to partnerships with Meals on Wheels London.

#### **MISSION STATEMENT:**

Meals on Wheels London partners with volunteers to promote wellness, health, and independence through transportation and nutritious meal services, benefiting our community.



356 Queens Ave London, Ontario N6B 1X6











MEAL & TRANSPORTATION SERVICES WITHIN LONDON



MEALS ON WHEELS LONDON

TOGETHER, WE CAN DELIVER.

2022



Meals on Wheels London provides service to adults 18+ with a disability and seniors 55+ in need of short or long-term nutritional and/or transportation support.



#### FRESH: DAILY DELIVERY

- Provides check-in and social contact with volunteers
- Delivered Mon, Wed and Fri 11am -1:30pm
- Meals are delivered chilled
- Weekend meals delivered chilled on Friday
- Recyclable containers used in microwave or oven
- Diets: Regular, gentle, no added salt diabetic; or minced available
- Monthly calendar of daily meals
- Initial service: minimum five meals

Product	Price	Subsidized Price Income \$16,000-26,000	Subsidized Price Income < \$16,000
Fresh Daily Meal (Hot or Chilled)	\$8.15	\$5.25	\$4.15
Breakfast Bag Meal Addition	\$2.35	\$1.50	\$1.50
Frozen Entrées (Package of 7)	\$40.70	\$33.00	\$28.00
Frozen Soups/Desserts (Packages of 7)	\$15.60	\$14.00	\$12.50
Food Box (Based on eligibility)	Free	Free	Free
Wheels for Wellness (Round Trip)	\$22	\$18	\$15
Lunch Bunch Drives (*Does not include cost of meal)	\$12	\$12	\$12

#### FROZEN: WEEKLY DELIVERY

- Order Monday, Delivery Thursday
- Order 7 at a time from a menu with over 70 options
- Recyclable containers heated in microwave or oven
- Diet: diabetic, gluten-free, lactosefree, vegetarian and renal diets. Minced and pureed also available.
- Initial service: minimum seven meals



#### WHEELS FOR WELLNESS\*

- Door-to-door round trip transportation to wellness-related appointments
- Must book a week in advance
- Appointments up to three hours \*Not wheelchair accessible

- Get a ride to enjoy lunch with other Wheels for Wellness clients
- Fee for transportation, lunch at clients' expense

<sup>\*\*</sup>For clients registered in transportation